



VERSION 12 CHECKLIST & COMPUTER SPECIFICATIONS

- V12 Software Maintenance Agreement (SMA) - **REQUIRED BEFORE ANY HARDWARE CAN SHIP**
 - Complete company information including an email address as this is how we communicate any information to our customers
 - Include a separate "ship to" address if your location is not open yet or if you want your item(s) delivered to a different address other than the salon
 - Make sure to indicate whether you want to be drafted/debited monthly or yearly
 - Make sure to indicate what version of Helios V12 you want to run (desktop or enterprise)
 - Sign and date the bottom of the SMA
 - **V12 Enterprise agreement (V12 Enterprise users only)**
- Salon Setup Form - **REQUIRED**
- Salon Service Price Menu - **REQUIRED**
- Helios Credit Card Transaction Agreement - **REQUIRED IF PROCESSING CREDIT CARDS / CHECKS THROUGH HELIOS**

Note: Please make sure to mention that you will be running Helios software. The processor normally informs our customers that there is a 10 day lead time once all of the paperwork has been submitted to them. **This process is very important to get started if you are running tight on time.**
- Key Tag Order Form - **OPTIONAL**

IMPORTANT PLEASE READ

Below are the system requirements for a V12 Enterprise PC. All of the workstations in the salon will need to meet or exceed the below computer specifications. If you are purchasing computers from another source other than Helios please be sure that you take this form with you for reference. If any of the computers in the salon, do not meet or exceed these specs your conversion will be delayed.

MINIMUM SYSTEM REQUIREMENTS

- Windows XP Professional Service Pack 3 or higher
- Internet Information Service (IIS) is required for Windows XP only
- Windows 7 Professional
- Windows 7 Ultimate
- Intel Core 2 Duo - 2.66GHz/AMD Dual-Core 2.66GHz or Higher
- Memory 2GB RAM or Higher
- 10GB available Hard Drive space or Higher
- DVD Drive
- Internet Speed 1.5 mbps Download or Higher

HELIOS 12 COMPATIBLE HARDWARE LIST

- Star TSP 100 and 600 Series Thermal USB Receipt Printer
- Star SP 200 Receipt Printer LPT
- Only Cash Drawers purchased from Helios
- Digital Persona U-Are-U 4000, 4000b, and 4500 Biometric Fingerprint Scanners purchased from Helios
- Helios 'TAN Button' Keyboard with Credit Card Swipe
- All Barcode Scanners purchased from Helios
- T-Max Manager, Manager Plus, Manager Pro, G2 Manager, and CCS-4 Intellitan by Tmax
- All models of FST Timers still under development cycle
- All models of Questar Database Timers still under development cycle

ACKNOWLEDGEMENT

I understand that in order for my setup to start, I must have all required documentation completed and turned back in to Helios. I also acknowledge that I am the authorized signer for the account listed above. I understand that in order for my conversion to be scheduled my hardware must meet or exceed the above requirements. I also acknowledge that I am the authorized signer for this account.

Authorized Signature of Acceptance: _____ Date: _____